

Calfee Design Second Life Warranty

Calfee Design Second Life Warranty Transfer Policy

Calfee Design has recently seen more frames being passed to new buyers for a second life. While we're thrilled that this is mainly a result of people buying their second Calfee frame, we're still very committed to rider satisfaction and product quality of the original frame. Therefore, in order to ensure new Calfee owners enjoy our products as much as the original owners, the Second Life Warranty Transfer Policy allows us to provide this satisfaction by fully inspecting all "second life" frames for structural integrity. By doing so, we are able to transfer the Calfee Design warranty to the buyer providing both increased purchase satisfaction and peace of mind.

How To Implement the Second Life Warranty Transfer

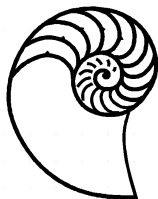
When you have found a buyer for your original frame, complete and sign the Warranty Transfer form. Carefully pack and send disassembled frameset (frame and fork) along with completed Warranty Transfer form to Calfee Design. We will perform an inspection of the frame only, specifically looking for any structural damage which could compromise ride quality or rider safety. We will perform any repairs which are covered under warranty at no additional charge and notify you and the buyer of any non-warranty structural repairs which will be repaired at owner's expense. Upon completion, we will send the Calfee frameset, along with a Warranty Transfer card for the frame directly to the buyer.

Additional Terms & Conditions

Owner is responsible for any damage incurred in shipping to Calfee Design, shipping expenses to and from Calfee Design as well as warranty transfer fee of \$250. Calfee ships all frames UPS Ground, unless otherwise agreed. We accept, inspect and transfer warranty for Calfee frames only, no forks. By sending frame to Calfee Design, frame owner is automatically responsible for any additional costs to repair non-warranty structural damage. Calfee Design will not release frames that are considered structurally compromised. Warranty term is based on original owner's purchase date of bicycle as recorded on retail receipt proof of purchase or Calfee Design's records of the original frame sale to the bicycle shop if the retail receipt cannot be supplied. Cosmetic repairs may be repaired for an additional fee. Owner is responsible for finding buyer and complete terms of the sale of the frame. Terms and conditions subject to change without notice.

Please contact us with any questions.

Calfee Design
831.466.9041
800.965.2171
dean@calfeedesign.com



Calfee Second Life Warranty Transfer Form

To be completed by Original Calfee Frame Owner

Original Owner Name: _____

Address: _____

City, State, Zip: _____

Phone: _____ Alternate Phone, if desired: _____

Frame Model (Luna Tri/Pro, Tetra Tri/Pro, Dragonfly Tri/Pro, Tandem, Pista Roya, Cross): _____

Frame Serial Number: _____ Frame Color: _____

To find the serial number, look on the derallieur hanger. It is stamped on the inside of the drive side dropout.

Reason for requesting Second Life Warranty Transfer Policy: _____

Any known structural damage? No ☐ If yes, please describe: _____

Buyer Name: _____

Address: _____

City, State, Zip: _____

Phone: _____ Alternate Phone, if desired: _____

Credit Card Type (circle one): _____ Visa or Mastercard

Cardholders Name and Billing Address: _____

Cardholders Billing Address/City/State/Zip: _____

Credit Card Number: _____ Expiration Date: _____

Original owner's credit card will be initially charged \$250 for warranty transfer and then again for shipment to the buyer. It may also be charged to repair any non-warranty structural damage. Please read terms and conditions for full details.

By signing below, I hereby acknowledge and agree to the terms of the Calfee Design Second Life Warranty Transfer Policy listed here: Owner is responsible for any damage incurred in shipping to Calfee Design, shipping expenses to and from Calfee Design as well as warranty transfer fee of \$250. Calfee ships all frames UPS Ground, unless otherwise agreed. We accept, inspect and transfer warranty for Calfee frames only, no forks. By sending frame to Calfee Design, frame owner is automatically responsible for any additional costs to repair non-warranty structural damage. Calfee Design will not release frames that are considered structurally compromised. Warranty term is based on original owner's purchase date of bicycle as recorded on retail receipt proof of purchase or Calfee Design's records of the original frame sale to the bicycle shop if the retail receipt cannot be supplied. Cosmetic repairs may be repaired for an additional fee. Owner is responsible for finding buyer and complete terms of the sale of the frame. Terms and conditions subject to change without notice.

Signature of Original Owner _____ Printed Name _____ Date _____

**Please be sure to send copy of original sales receipt, completed form and original frameset (frame and fork).
No other parts can be accepted. Ship to:**

Calfee Design
Attn: Warranty Transfer
2891 Mission St.
Santa Cruz, CA 95060

Phone 831.466.9041 Fax 831.466.9043 www.calfeedesign.com